





FOX Sports GO Streaming FAQ

Will I be able to stream college basketball games this season?

Yes. If you are a customer of a participating pay-TV provider, you will be able to stream FOX Sports South and FOX Sports Southeast's college basketball telecasts on FOX Sports GO.

How will it work and how much will it cost?

If a college basketball game is being televised on FOX Sports South or FOX Sports Southeast, it will also be available on FOX Sports GO. To stream games, users will need to verify their credentials by signing in with their pay-TV provider's user ID and password. There is no additional charge to use FOX Sports GO.

How can I access FOX Sports GO?

FOX Sports GO is currently available for iOS, Apple TV, Android, Android TV, Fire tablets and Fire phones, Roku players and Roku TV, select Windows devices, and online at <u>FOXSportsGO.com</u>. Fans can download the mobile app for free from the <u>iTunes App</u> <u>Store</u>, <u>Google Play</u>, <u>Amazon App Store</u> and <u>Windows Store</u>.

Why do I need to sign in?

FOX Sports GO is an extension of your pay-TV service that you get at home. FOX Sports GO allows viewers to watch on best available screen-- at home or on the go.

Will Comcast customers be able to stream college basketball games?

Unfortunately, Comcast does not yet offer FOX Sports South and FOX Sports Southeast's streaming content. As a result, Comcast customers will be unable to stream the networks' college basketball telecasts. Customers who want to access the games using FOX Sports GO should contact Comcast.

Which other pay-TV providers participate in FOX Sports GO?

Nearly every major pay-TV provider participates in FOX Sports GO. Please visit <u>FOXSportsGO.com</u> for a full list of participating pay-TV providers.

What if my pay-TV provider is not listed or supported?

We're working all the time to add new TV providers. Contact your TV provider and let them know you want FOX Sports GO.

What if I don't have my pay-TV provider credentials or I forgot them?

Contact your pay-TV provider to retrieve your username and password.

FOX Sports GO isn't working. What can I do?

You can contact us on Twitter @FOXSportsGOHelp or visit foxsports.custhelp.com.

For all other questions, please review our FAQ page on <u>FOXSportsGO.com</u>.