



MLB In-Market Streaming: FAQs FOX Sports South & FOX Sports Southeast



Will I be able to stream Braves games this season?

Yes. If you are a customer of a participating pay-TV provider, you will be able to stream FOX Sports South and FOX Sports Southeast's Braves telecasts on FOX Sports GO.

Can I stream Braves telecasts starting Opening Day?

Yes, assuming you are a customer of a participating pay-TV provider. An initial version of our MLB streaming product will debut in FOX Sports GO on Opening Day. As is customary when introducing new digital products, we will continue to make improvements based on customer feedback and use.

How will it work and how much will it cost?

If a Braves game is being televised on FOX Sports South or FOX Sports Southeast, it will also be available on FOX Sports GO. To stream games, users will need to verify their credentials by signing In with their pay-TV provider's User ID and Password. There is no additional charge to use FOX Sports GO.

How can I access FOX Sports GO?

FOX Sports GO is currently available for iOS, Android, Android TV, Fire tablets and Fire phones, select Windows devices, and online at FOXSportsGO.com. Fans can download the mobile app for free from the [iTunes App Store](#), [Google Play](#), [Amazon App Store](#) and [Windows Store](#).

Why do I need to sign in?

FOX Sports GO is an extension of your pay-TV service that you get at home. FOX Sports GO allows viewers to watch on best available screen-- at home or on the go.

Will Comcast customers be able to stream Braves games?

Unfortunately, Comcast does not yet offer FOX Sports South and FOX Sports Southeast streaming content. As a result, Comcast customers will be unable to stream FOX Sports South and FOX Sports Southeast's Braves telecasts. Customers who want to access the games should contact Comcast.

What about Dish customers?

Yes, Dish is expected to provide its customers with access to FOX Sports GO in the months following Opening Day.

Which other pay-TV providers participate in FOX Sports GO?

Nearly every major pay-TV provider participates in FOX Sports GO. Please visit FOXSportsGO.com for a full list of participating pay-TV providers.

What if my pay-TV provider is not listed or supported?

We're working all the time to add new TV providers. Contact your TV provider and let them know you want FOX Sports GO.

What if I don't have my pay-TV provider credentials or I forgot them?

Contact your pay-TV provider to retrieve your username and password.

Why can I watch Braves and Hawks games on FOX Sports GO, but not Predators or Hurricanes games?

We currently do not have rights to stream NHL content through FOX Sports GO.

FOX Sports GO isn't working. What can I do?

You can contact us on Twitter @FOXSportsGOHelp or visit foxsports.custhelp.com.

For all other questions, please review our FAQ page on FOXSportsGO.com.

